

Opening a Japan Post Bank account

1. Application for opening an account

There are two major ways to open a Japan Post Bank account. If you want to open an account as soon as possible for reasons such as receiving a scholarship, you should open an account by using "(2) Application by bringing an application form to a Japan Post Bank counter.

(1) Application on App

Length of time to open the account: approximately 2 weeks

① Prepare the following items

- A) Smartphone (System requirements: iOS 15 (iPhone 7/7 Plus) or later, Android 10 or later
*IC chip reading function (NFC function) is required
- B) Email address
- C) Residence card with current address printed
- D) Student ID card
- E) Passport



[Download App here](https://www.jp-bank.japanpost.jp/app/tetsuzuki/app_tz_en.html)

② Install the App.

https://www.jp-bank.japanpost.jp/app/tetsuzuki/app_tz_en.html

③ Read Terms and conditions, scan IDs and take photos of IDs and your face. Input necessary information

*1 For your "Country of residence", please select or indicate the country in which you have resided continuously for at least one year up to now.

*2 If your "address" is in Japan and your "County of residence" is other than Japan, please specify "To study abroad" in the field of "reason for your address and country of residence being different".

*3 Please take a photo of IDs and your face in a bright place for clear pictures.

④ Cash card, etc. will be delivered to you by registered mail 2 weeks after the application is completed.

The App may not be available depending on your mobile phone. If the App is not available, you can also apply through the tablet placed at the counter of following branches bringing above C, D, and E.

<Kinugasa> [Kyoto Kita Branch](#) <OIC> [Osaka Ibaraki Branch](#)

(2) Application by bringing an application form to Japan Post Bank counter

Length of time to open the account: 0 days to approx. 2 weeks

<Opening flow > Proceed 1), 2), 3)

1) Access the application form from this QR code and fill out the application form.



2) Print it on A4 size paper. Of the printed application forms, fill in the one that requires your name in handwriting and sign the part that requires a signature.

■ How to print on Campus



■ How to print at convenience stores



3) Visit Japan Post Bank with the application form and following three items.

- a) Application forms Printed in A4
- b) Residence card with current address printed
- c) Student ID card
- d) Passport

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You can visit a post office/Yubinkyoku (Japan Post Bank counter) where the university is located, or near your home. (Reservation Required)

[Reservation Form](#) (Japanese Only)

2. Important notes when filling out the application form (Receive your cash card and PIN, etc.)

After completing the procedure, if there are any deficiencies or something the bank would like to confirm, you will be contacted in Japanese at the email address you registered at the time of application. Be sure to check your email frequently until your account is successfully opened. If you have not heard anything within two weeks, please contact Japan Post Bank.

Whether you apply through the App or bring your application form to the Japan Post Bank, the cash card and PIN will be sent to your home by registered mail at a later date. If you are not at home at the time of delivery, the following "Undeliverable Item Notice" will be posted to your mailbox. If an "Undeliverable Item Notice" is in the mailbox, you will not be able to receive your card and PIN unless you apply for redelivery yourself. For redelivery, you can read the QR code on the "Undeliverable Item Notice" with your mobile phone or apply from "Re-delivery application" website below.

Your cash card and PIN will be sent in two separate mails. Even if you have one "Undeliverable Item Notice", there are two separate "tracking numbers (inquiry numbers)", so please apply for redelivery of the mail for each item.

If you do not receive your cash card and PIN, or either one for more than a month, please contact the Japan Post Bank.

< Re-delivery application website>



3. Important notes even after the account becomes available

- (1) Once 6 months have passed since your entry into Japan, please change your status from "non-resident" to "resident" at the counter of Japan Post Bank. For more details, please refer to [this website](#).
- (2) If you changed your period of your stay on your residence card, please also inform the JP Post Bank of the changes. Your account will be deactivated if certain period of time passes without informing the changes.